



## Start Site Rider Registration & Customer Service

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| <b>Brief Description</b>           | Riders will collect their kits and ask any questions they may have. Duties include: <ul style="list-style-type: none"><li>• Answering general enquiries</li><li>• Distributing rider registration kits</li><li>• Assisting with set-up and pack-down (minimal heavy lifting)</li><li>• Coordinating the cloakroom</li></ul>  |
| <b>Reports to</b>                  | Customer Service Team Leader   |
| <b>Locations &amp; Times</b>       | <b>80km Start</b><br>Tewantin Cricket Club - Sunday 20 October - 5.00am – 7.00am<br><b>45km Start</b><br>Mudjimba Beach – Sunday 20 October – 6.00am – 8.00am<br><b>10km Start</b><br>Double Bay Park – Sunday 20 October – 7.00am – 9.00am  |
| <b>Positions Available</b>         | 2 at each location   |
| <b>Experience/ Skills Required</b> | <ul style="list-style-type: none"><li>• Ability to work as part of a team</li><li>• Good communication &amp; customer service skills</li><li>• Ability to work in a fast-paced environment</li><li>• Ability to follow instructions</li><li>• Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations</li><li>• A friendly and approachable demeanor</li></ul>   |
| <b>General Information</b>         | <ul style="list-style-type: none"><li>• You will be interacting with riders and other volunteers – happy faces and positive attitudes</li><li>• Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing, hat and sunscreen)</li><li>• Positions may require you to be on your feet for long periods at a time - comfortable closed toe footwear is essential</li><li>• All volunteers are required to sign in and out during any period of volunteering</li><li>• You will be required to attend one briefing session prior to the event</li><li>• Not all riders will be happy, so please be patient and remain courteous</li><li>• Any serious problems or concerns should be referred to your team leader</li></ul> |
| <b>Sun Exposure</b>                | Low  |
| <b>Physical Activity</b>           | Medium – some lifting may be involved  |
| <b>Benefits / Supplies</b>         | <ul style="list-style-type: none"><li>• Vest</li><li>• Certificate of Appreciation (upon request)</li><li>• Sunscreen</li><li>• Insurance cover</li><li>• Opportunity to work on Queensland’s biggest and best bike ride</li><li>• Valuable experience in mass participation events</li></ul>  |
| <b>How to Apply</b>                | Register online at <a href="http://www.tbbr.com.au/volunteer">www.tbbr.com.au/volunteer</a><br>We look forward to hearing from you!  |